

# Returns/Refund policy

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If on receiving your order you have found it to be damaged, faulty or of poor quality we will either replace, repair or refund or the item, depending on the circumstance, within 10 working days.

Please let us know within 48 hours of receiving the product and we will gladly collect it at our expense and process your return, provided it is the condition in which you received it has been repacked in its original packaging.

Please note that, although we review each image before printing and do our best to alert customers of any issues, if the fault is related to the quality of the original image supplied by you, the customer, rather than a manufacturing or shipping issue, we reserve the right not to repair, replace or refund the item.